

Living in Hackney Scrutiny Commission

Item No

7^h November 2022

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Item 4 – Changes to the Housing Register and Lettings Policy

Outline

In October 2021, the Council changed its lettings policy and how it allocates social housing.

The Living in Hackney Scrutiny Commission is keen to hear about how the lettings policy has affected residents since its implementation.

The lettings policy was last looked at by the Commission in December 2020 prior to the introduction of the new policy. The minutes of that meeting can be accessed here.

Discussion

To look at the impact of Hackney Council's new Housing Register and Lettings Policy which came into effect in October 2021.

Particular focus to be given to:

- Advice and guidance in place for residents that no longer qualify for the register, and to those that face a long wait or that are unlikely to get housed
- The impact of the policy on prioritising residents in the greatest need and providing more predictable outcomes

Report(s)

To support this discussion the following reports and presentations were included for background information:

- Item 4a. Response from Housing Needs to key questions received in advance (attached)
- Item 4a(i). Under Occupation Scheme Insights Summary (attached)

Invited Attendees

- Councillor Sade Etti Mayoral Advisor for Housing Needs and Homelessness
- Steve Waddington Strategic Director of Housing
- Rob Miller Strategic Director of Customer and Workplace
- Jennifer Wynter Head of Benefits and Housing Needs
- Ian Jones Legislation, Strategy & Projects Officer

- Zoe Tyndall Digital & Data Change Support Team Manager Marcia Facey Benefits & Housing Needs Operations Manager Sally Caldwell TPX Impact

<u>Action</u>

Members are asked to consider the reports and presentations and ask questions of those in attendance.